

# Financial Aid Office FAQ's

<p><b>Q: How do I contact Financial Aid?</b></p>	<p><b>A:</b> Email <a href="mailto:financial.aid@sofia.edu">financial.aid@sofia.edu</a> or call (888) 820-1484 and press option 5 between 8 A.M. to 4 P.M. PST.</p>
<p><b>Q: How do I apply for Financial Aid</b></p>	<p><b>A:</b> Complete the <a href="#">Free Application for Federal Student Aid (FAFSA)</a> application prior to the end of the current academic year. Please note: <b>You must submit a FAFSA form for each school year in which you want to be considered for federal student aid.</b></p>
<p><b>Q: What is Sofia University's FAFSA code?</b></p>	<p><b>A:</b> G22676 – This is how Sofia University is designated as the recipient of your FAFSA.</p>
<p><b>Q: How do I check the status of my FAFSA® application?</b></p>	<p><b>A:</b> Your FAFSA status can be found on the <a href="#">"My FAFSA"</a> page, which displays immediately after you log in if you have already started or completed a FAFSA form.</p>
<p><b>Q: What Federal Work Study jobs are available at Sofia University?</b></p>	<p><b>A:</b> <a href="#">Job Listings</a></p>
<p><b>Q: Are there scholarships available?</b></p>	<p><b>A:</b> Yes, scholarship descriptions, links and deadlines are listed <a href="#">here</a>.</p>
<p><b>Q: If my award is greater than my tuition, when will I receive my excess funds?</b></p>	<p><b>A:</b> Excess funds, if applicable, are disbursed 14 days after they are disbursed. Send a completed <a href="#">ACH form</a> to: <a href="mailto:Student.Accounts@Sofia.edu">Student.Accounts@Sofia.edu</a></p>
<p><b>Q: What is the minimum Grade Point Average (GPA) to qualify for financial aid?</b></p>	<p><b>A:</b> Each quarter undergraduate students must maintain a 2.0 GPA to qualify for financial aid. Each quarter graduate students must maintain a 3.0 GPA to qualify for financial aid.</p>
<p><b>Q: What is the verification process and why was I selected?</b></p>	<p><b>A:</b> Verification is an administrative process by which the Department of Education requires a random subset of federal student aid applicants (approximately 30%) to submit additional documentation.</p>
<p><b>Q: Can I use Financial Aid to pay for attendance at Seminars and/or Intensives?</b></p>	<p><b>A:</b> Seminar and/or Intensive, tuition is eligible for Financial Aid; however, travel and accommodations are not eligible.</p>
<p><b>Q: Can non-US citizens apply for financial aid?</b></p>	<p><b>A:</b> Most U.S. citizens or eligible noncitizens are eligible for financial aid. Generally, if you have a "green card" (in other words, if you are a permanent resident alien), you will be considered an "eligible noncitizen" and will be able to get federal student aid, if you meet the other basic eligibility criteria. Canadian citizens should visit <a href="#">Student aid and education planning</a>.</p>

# Financial Aid Office FAQ's

<b>Q: Does my enrollment status affect my Financial Aid award?</b>	<b>A:</b> Full-time and Part-time students in good academic standing are eligible for financial aid.	
<b>Enrollment Status</b>	<b>Half-Time (Minimum)</b>	<b>Full-Time (Minimum)</b>
Level		
Undergraduate Students	6 Units	12 Units
Graduate Students	3 Units	6 Units
Doctoral Students Those enrolled in a Dissertation course while completing other degree requirements	3 Units	5 Units
Leave of Absence	Students on leave of absence are not eligible to receive financial aid during the leave period. If returning to a new academic year, please complete a new <a href="#">FAFSA</a> .	

## **Definitions**

**Academic Year:** The AY, is Summer through Spring. Each Spring you will need to submit a new FASFA for loans in the next AY.

**Applied:** You have submitted a FASFA online.

**Award Letter:** You have been sent an email confirmation of loan award, to the email you used to submit your FASFA.

**Passive Acceptance:** You do not need to send a response to your award letter email to receive funds.

**Disbursement:** Your student loan funds are available for the school to draw down and apply to your **student account**.

**Excess Funds:** Any loan/scholarship/grant funds that exceed your cost of attendance each quarter. This includes cost of courses and any fees associated with attendance each quarter.